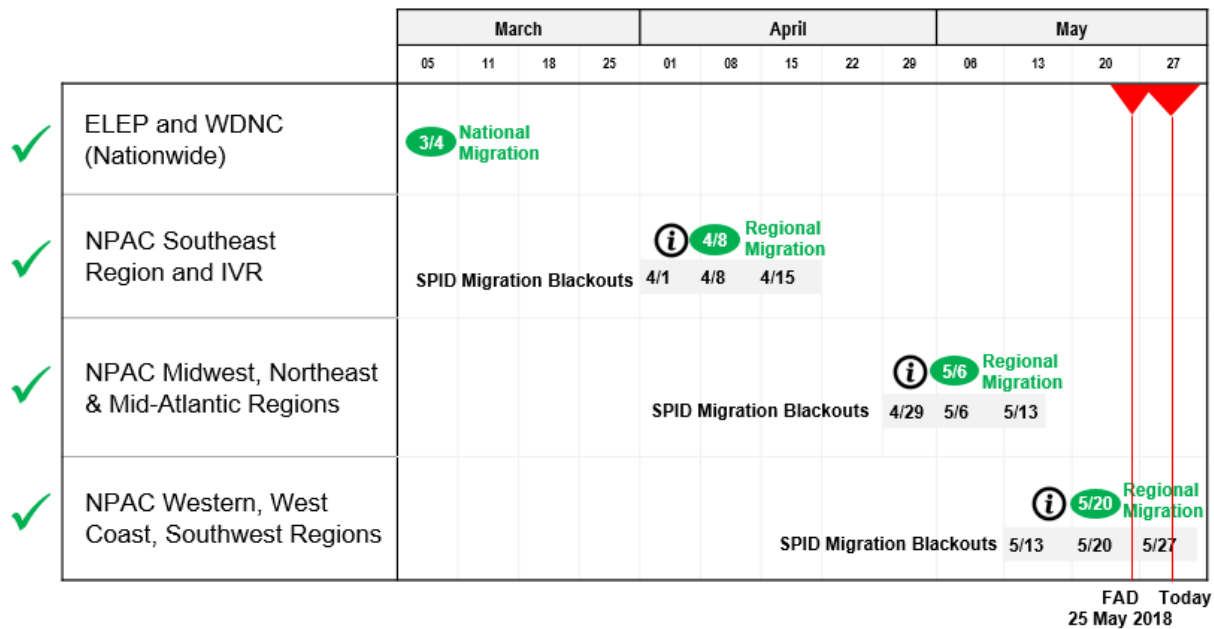


LNPA Transition Oversight Manager (TOM) Report to NANC

May 29, 2018

Since our last report to the NANC on March 16, 2018, the LNPA transition to iconectiv was successfully completed, and the new NPAC was formally accepted by the NAPM LLC on May 25, 2018. This event caps a 3-year transition that began with the Commission’s *LNPA Selection Order* released on March 27, 2015.

1. Regional NPAC Migration



- The Enhanced Law Enforcement Platform (ELEP), Wireless Do-Not-Call (WDNC), and public safety Interactive Voice Response (IVR) services were successfully launched on March 4, 2018, and users of these services continue to be on-boarded through business-as-usual processes
- The NPAC migration for the Southeast region and nationwide migration of non-public-safety IVR service successfully completed on April 8, 2018
- The NPAC migration for the Midwest, Northeast, and Mid-Atlantic regions successfully completed on May 6, 2018
- The NPAC migration for the Western, Southwest, and West Coast regions successfully completed on May 20, 2018
- The TOM provided onsite support and industry-wide status updates as well as facilitated checkpoint and decision-making meetings for all 3 regional migrations

2. Final NPAC Acceptance

- The new NPAC supporting users in the Southeast region successfully underwent a four-week soak period that concluded on May 4, 2018
- The new NPAC supporting users in the Midwest, Northeast, and Mid-Atlantic regions successfully underwent a two-week soak period that concluded on May 18, 2018
- The new NPAC supporting users in the Western, Southwest, and West Coast regions successfully underwent an approximately one-week soak period that concluded on May 25, 2018
- No critical or high-severity system defects are outstanding; all other lower-severity defects are being resolved through business-as-usual processes
- NPAC users are submitting porting transaction requests at expected levels via their respective standard interfaces, and the iconectiv NPAC is successfully processing porting transactions
- New NPAC users are being on-boarded through business-as-usual processes. NPAC users who do not have completed registration with iconectiv will not have NPAC access until agreements are complete
- The NAPM LLC provided final acceptance to iconectiv of the new NPAC on May 25, 2018

3. TOM Outreach Activities

- The TOM hosted a monthly TOEP webcast on March 14, 2018, which had 221 attendees
- The TOM hosted a cutover preparatory TOEP webcast on April 4, 2018, which had 219 attendees
- The TOM hosted a monthly TOEP webcast on April 18, 2018, which had 177 attendees
- The TOM hosted the final TOEP webcast on May 9, 2018, which had 156 attendees
- Since the first TOEP webcast in December 2015, the TOM has hosted 29 TOEP webcasts with 7,359 cumulative participants, asked participants 42 polling questions, and sent 307 responses to participant inquiries
- The TOM hosted 5 Contingency Rollback Industry Working Sessions with 622 cumulative participants
- The TOM supported 3 NARUC meetings, 26 LNPA Working Group / Transition Oversight Subcommittee meetings, and 9 quarterly NANC meetings
- The TOM posted 134 public transition documents and industry announcements to the NAPM LLC website

4. TOM Transition Support Conclusion

- Effective May 31, 2018, the TOM is concluding its support of the LNPA transition
 - All transition-related documents on the TOM's secure transition portal have been transferred to the NAPM LLC
 - The TOM will contribute its input to the NAPM LLC's final LNPA transition status report
- The TOM would like to acknowledge and thank the members of NANC, FCC and especially the leadership and staff of the FCC's Wireline Competition Bureau, the members of the LNPA Working Group and Transition Oversight Subcommittee, the NAPM LLC and especially its Transition Team, the LNPAs and local system vendors, and all industry stakeholders for their support and efforts throughout the Transition

5. Additional Transition Information

- LNPA Transition Website: https://www.napmlc.org/pages/npacrfp/npac_rfp.aspx