

North American Portability Management (NAPM) LLC Report to NANC

March 16, 2018

Statements of Work (SOW) & Amendments

The following SOWs & Amendments have been approved, or are under review by the NAPM LLC;

- Neustar
 - Change Orders 1, 2, 3 and 4 amending SOW 97 were negotiated with Neustar to implement support for transition of Additional Parallel Operations, Additional Ancillary Services, Transition of IVR Services and Data Migration - approved.
 - SOW 24, Revision 9 agreed to with Neustar for Continued Certification Testing (CCT) making optional for Users provided that that CCT has been satisfactorily completed by their respective Service Order Administration (SOA) and Local Service Management System (LSMS) developers – approved.
- iconectiv
 - SOW 8, implements NANC 494 (updates FRS for XML message delegation validation) – approved
 - SOW 12, implements requirements for NANC 501 (CMISync invalid enumeration) local system gateway non-conformance issue surfaced during vendor testing – approved.
 - SOW 6, implements certain revisions to Exhibits F, H, and I of the Master Services Agreements (MSAs) with iconectiv, and corrects certain errata and typographical errors in the MSAs – under review.
 - SOW 15, implements requirements for NANC 505 consecutively through NANC 513 addressing myriad differences or local system gateway non-conformance issues with the NPAC FRS/IIS surfaced during vendor testing – under review.
 - Iron Mountain – Escrow storage agreement for NPAC software with a third-party escrow agent, as required by the MSAs – under review

General

- David Alread, AT&T elected as NAPM LLC Project Executive to replace the position due to resignation by Paula Campagnoli, T-Mobile.
- Rosemary Leist, Sprint, has resigned her position as NAPM LLC Secretary effective March 23rd.

- The NAPM LLC remains open to new members, and as an incentive to encourage new membership, the NAPM LLC approved extending waiver for the new membership initiation fee of \$10,000 through March 31, 2018.

LNPA Transition

- **General** - Reminder that cutover of the first NPAC region (Southeast) to the new iconectiv platform is scheduled for the weekend of April 7th. The remaining 6 NPAC regions will cutover in groups of 3 regions (Mid-Atlantic, Northeast, Midwest) each beginning the weekend of May 6th, followed by the second group of 3 regions (Southwest, Western, West Coast) the weekend of May 20th.
- **iconectiv** – Ancillary Services used by Law Enforcement (ELEP), Wireless Do Not Call (WDNC) users, and Interactive Voice Response (IVR) users was successfully transitioned the weekend of March 3rd. No functional or performance issues have been reported or occurred – well done and congratulations to the iconectiv team!
- **iconectiv** – As a follow up to the December 7, 2017 NAPM LLC report to NANC, the NAPM LLC reported that it had received notice from iconectiv on August 2, 2017 communicating the potential for a delay in the May 25, 2018 Final Acceptance Date (FAD) in accordance with the MSAs between iconectiv and the NAPM LLC. On March 9, 2018, the NAPM LLC received communication from iconectiv that it withdraws their August 2nd letter, stating that they had overcome the issues cited in the letter and remain on track to meet the FAD.
- **Neustar Master Services Agreement Wind Down**- Outreach was initiated with Neustar on September 13, 2017 to commence discussion of several key aspects of winding down the current Master Services Agreements with Neustar. The parties have subsequently met on multiple occasions and are making progress toward resolving open issues.
- **Rollback** - On January 24th, the NAPM LLC filed an Ex Parte in the public docket of these proceedings, responding to a January 16th Ex Parte filing by Neustar that addressed rollback to Neustar’s platform and services. On January 29th, at the request of the Transition Oversight Manager (TOM), the NAPM LLC filed in the public docket of these proceedings, a summary prepared by the TOM to provide stakeholders with accurate information regarding transition plans and status.
 - The NAPM LLC Co-Chairs, and legal counsel participated in a meeting hosted by Chairman Pai’s office on February 9th with FCC staff, iconectiv, PwC, and Neustar to discuss solution paths to reaching agreement on the industry led contingency roll back process. After the TOM facilitated a series of focused meetings the week of February 12th, the NAPM LLC was unable to reach agreement with Neustar, and the NAPM LLC subsequently filed its report with the Chairman’s office summarizing those discussions, proposals offered, and the current status of discussions.
 - Independent of the discussions between the parties, the NAPM has examined the steps that would be needed to execute the existing Industry Led Contingency Rollback plan and has verified that those steps have been tested

individually, either as part of other Industry Testing that has already taken place with iconectiv or as part of each Service Provider's normal business operations.

- Consistent with the ex parte letter filed by the NAPM LLC and iconectiv on March 12, 2018, the NAPM LLC and iconectiv reached out to Neustar with a draft proposal for additional testing of the Industry Led Contingency Rollback Plan and remain willing to engage in discussions with Neustar regarding Industry Led Contingency Rollback.
- **TOM Oversight** - In accordance with the terms set forth in PriceWaterhouseCooper's (PwC) Letter of Engagement to serve as the TOM, the NAPM LLC approved the fourth quarterly extension through April 30, 2018.
 - The NAPM LLC Transition Management Advisory Committee TMAC, in their role to provide performance oversight and management of Transition Oversight Manager (TOM) quality assurance, has completed negotiations with PwC for additional program management resources as we enter into the critical final phase of transition. The Parties have implemented the negotiated changes.
 - The Letter of Engagement with PwC to serve as the TOM is subject to renewal by March 31, 2018. That renewal is under consideration by the NAPM LLC.
- **Reporting** - The NAPM LLC continues to file monthly LNPA transition status reports with the FCC on the last day of each month, and began filing these reports in the docket in July 2015.
 - The NAPM LLC continues to meet regularly with the FCC and the TOM to provide transition status, as well as apprise the FCC of issues or concerns pertinent to the transition.

Appendix

NAPM LLC Role

- Provide oversight and management of the Local Number Portability Administrator (LNPA) in accordance with the contract, orders and/or direction from the FCC.

Contact Information

- Co-Chair - Tim Kagele, Comcast – 303-372-2117 or tim_kagele@cable.comcast.com
- Co-Chair – Teresa Patton, AT&T – 972-989-5126 or TP1393@att.com
- Website - <https://www.napmlc.org/pages/home.aspx>

Meeting Information

- The NAPM LLC meets monthly and a portion of each meeting is open for attendance by any interested party. The current meeting schedule is published on the NAPM LLC website.

NAPM LLC LNPA Status Reports & General Information

- The URL to the FCC website containing the NAPM LLC LNPA status reports as required by the LNPA Selection Order, and other pertinent information filed in the docket is as follows: http://apps.fcc.gov/ecfs/comment_search/execute?proceeding=09-109